Installation Status Report – Services AAR VTC

Engineering

Monday, 30 August 2004

Agenda

- **Administrative Announcements/Welcome**
- **AAR Issues**
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  - 40. Maint. – Improved Grounds
  - 41. Maint. – Unimproved Grounds (Other than Improved Grounds)
  - 43. Maint. – Surfaced Area
  - 44. Heating / Cooling
  - 53. Facilities Engineering Services Management
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  - 56. Real Estate Leases
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Agenda

- **AAR Issues**
  - 61. Snow and Sand Removal
  - 62. Minor Construction
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  - 50. Family Housing Management
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Service 31-39, 42 Bldg. (Facilities) Maint.

- Topics for Discussion
  - NERO Recommendations:
    - Deletion of PMs 01 through 03 for Services 31-39, 42

    POC is investigating counting Service Orders in Service 53.

    - Addition of the following measures for Services 31-39 & 42:
      - Percentage of man-hours spent on Service Orders to total man-hours.
      - Percentage of preventive maintenance man-hours completed to preventive maintenance man-hours scheduled.
      - Percentage of satisfied customers with regards to completed SRM work (SO, IJO, Special Projects, etc.).

    POC is investigating- EURO stated that hours are not captured.

Service 31-39, 42. Bldg. (Facilities) Maint.

- Resolved Issues
  - Issue #04-3033 – Much confusion concerning the IFS query.
    - **HQDA Concurs**: Additional information should be provided with links to IFS Help Desk.

    ISR Team will publish guidance.

    VTC Concurrence with the following.
  - Issue #04-3034 – Over 90% of our routine maintenance is done by service orders. Without including service orders a true picture of service M/R numbers 31-39 and 42 is not possible.
    - **HQDA Non-Concur**: Service Orders are tracked in Service 53. They are excluded from this measure.
  - Issue #04-3035 – Total number of requests based on Fort Lee algorithm from IFS database. Algorithm does not account for work requests cancelled based on DPW review.
    - **HQDA Concurs**: Clarifying notes to be added to PM 01 and 02.

Service 31-39, 42. Bldg. (Facilities) Maint.

- Resolved Issues
  - Issue #04-3095, #04-3127, #04-3181 – Contracted maintenance not always required to be completed in 5 weeks. Exclude contracted maintenance or relax standard.
    - **HQDA Non-Concur**: Work requests accomplished by individual contracts are excluded in the accompanying NOTE. Individual contracts should not be confused with IDIG, JOC, or Total Base Maintenance contracts.

    Investigating where 5 week standard originated.

  - Issue #04-3138 – Data Element 'a' (i.e., Number of work requests completed during the year) does not include work orders that remained open from previous years, but were completed during FY data collection. The calculation formula will not work because there will be more completed work orders than what were received during the year.
    - **HQDA Non-Concur**: To avoid additional workload, it is assumed that work accomplished during the reporting year but requested in the previous year balances out the work requested in the reporting year but not accomplished until the next year.

    VTC Concurrence.

Service 31-39, 42. Bldg. (Facilities) Maint.

- Resolved Issues
  - Issue #04-3150 – Standards for facility maintenance are too high – they should reflect the funding level.
    - **HQDA Non-Concur**: Garrisons should understand that a rating less than Green is a reflection on the overall level of Army funding and not the performance of individual garrisons.

    HQDA POC and Ken Krambeck to discuss further.

  VTC Concurrence for following:
  - Issue #04-3152 – PM 31-01,02, 03 through PM 39-01,02,03 are confusing.
    - Understand the comments, but non-concur overall.
  - Issue #04-3152
    - The definition includes service orders, but the description excludes them. For PM 03, the intent of "contracted" and of "master plan" is not intuitive.
      - The definition covers the entire service area. It is not the intent of the performance measures to evaluate 100% of the service area.

Service 31-39, 42. Bldg. (Facilities) Maint.

- Resolved Issues
  - Issue #04-3152
    - Does contract mean executed or contracted as opposed to in-house? Does master plan mean one of the long-range components, as opposed to executing unforeseen requests?
      - "Contracted" means that the work is performed under contract. The way it is used here, work accomplished by individual contract refers to work that is individually contracted (such as a total roof repair by replacement contract), not work that is accomplished by a delivery order against an IDIQ, JOC, Total Base Maintenance, or similar contracts.
    - Do you really want to break out the master plan projects by the 9 new facility categories?
      - Yes, the Army is interested in measuring performance in each of the 9 facility categories.

      Regions requested more details. POC Investigating.
  - Issue #04-3307 – Add one or more PMs that evaluate Service Orders to each services.
    - **HQDA Non-Concur**

    VTC Concurrence

Service 31-39, 42. Bldg. (Facilities) Maint.

- Resolved Issues
  - Issue #04-3458
    - PM 01 - The fact that a project is not completed in the same year it is received is not a measure of quality. Work requests that are funded at year-end cannot be completed by the end of the year.
      - PM does not measure quality, but the ratio of work accomplished versus total work requirement. Work requests completed in the following FY should be reported as such.

    The start point of a project is the day that the work started. It is not the scheduled day. The project approval day, the materiel coordination day, or any day marking one of the phases between receipt of request and completion of work.

    - PM 02
      - The 5-week standard is arbitrary.
        - » Yes it is, but it is considered a reasonable measure.
      - Installations are not supposed to count work accomplished by individual contract, but almost every non-SO work request is by individual contract.
        - » An individual contract is not a delivery order or task order against an existing IDIA, JOC, Total Base Maintenance or similar contract.

    POC is investigating.

Service 31-39, 42. Bldg. (Facilities) Maint.

- Resolved Issues – **VTC Concurrence**
  - Issue #04-3458
    - PM 03
      - Measure refers to a Master Plan M&R List, but we do not have a Master Plan M&R List.
        - » Attempt is to use common terminology. We are looking for the list of M&R projects on the AWP.
    - These measures do not address quality or service orders.
      - Correct, these are not measures of quality. Service orders are captured under Service 53.

Service 31-39, 42. Bldg. (Facilities) Maint.

- Resolved Issues - **VTC Concurrence**
  - Issue #04-3462
    - Do not agree with 90% standard (PM 01). Many of the M&R work performed during a FY is work requested in previous years.
      - Standard is to accomplish 90% of total work required as measured by all but SOs (Service Orders are covered under Service 53). On average, work requirements and work accomplished will even out.
    - Standard (PM 02) does not apply to work done under A-76.
      - **HQDA Non-Concur**: Contract work that it does not apply to is work that is individually contracted and for which the contract is complete when the specified work is completed.
    - Subdividing M&R work into nine sub-categories is not useful.
      - **HQDA Non-Concur**: The Army is interested in measuring performance in each of the 9 facility categories.

Service 35. Bldg. (Facilities) Maint. - Admin

- Resolved Issues - **VTC Concurrence**
  - Issue #04-3036
    - PM 35-01 and 35-02 – Our funding resources are insufficient to complete these work requests more timely. Standards should be based on percentage of funds received.
      - **HQDA Non-Concur**: Garrisons should understand that a rating less than Green is a reflection on the overall level of Army funding and not the performance of individual garrisons.

Service 38. Bldg. (Facilities) Maint. - Community

- Resolved Issues - **VTC Concurrence**
  - Issue #04-3133
    - Data element fields should be allowed to accept zeroes.
      - **Non-Concur**: If a PM should be rated N/A – no data should be entered. Looking into the feasibility of establishing four categories of 'N/A' – Toploaded, Data Not Available, Valid Zero or Not Performed.

Service 39. Bldg. (Facilities) Maint. - Medical/Hospital

- Topics for Discussion
  - Issue #04-3312
    - The three measures address the workload for the different types of work requests for maintenance and repair performed in medical facilities. There is a conflict between the kind of data Reynolds Army Community Hospital collects (provide their own maintenance) and the way the DPW collects data. *Submitted by Rebecca Carey (SWRO).*

HQDA POC is reviewing

Service 40. Maint. – Improved Grounds

- <u>Topics for Discussion</u>

  –NERO Recommendation – Replace INRMP with AWP in performance measure description and in data element 'b.'

  Initially included AWP, however, quite a number of installations pointed out that the AWP was no longer required so they wanted it in the INRMP. In the process of changing the regulations to put the requirement for an AWP back in and then can change it. For now AWP or INRMP can be used as applicable to the installation.

Service 40. Maint. – Improved Grounds

- Resolved Issues – VTC Concurrence
  - Issue #04-3298 – Data element 'b' required acres mowed IAW the INRMP – the INRMP does not include Improved Grounds.
    - The INRMP should include Improved Grounds. Regulation are being revised to clarify some of these issues.
  - Issue #04-3459 – Performance measure provides little to no determination of whether an installation is providing the service in a satisfactory manner.
    - No recommendation made. Service is a measurement of how well garrison executes its plan.
  - Issue #04-3463 – Standards are resource driven and only as good as resources allow.
    - No recommendation made. Service is a measurement of how well garrison executes its plan.

Service 41. Maint. – Unimproved Grounds

- Resolved Issues - **VTC Concurrence**
  - Issue #04-3309 – Data element 'b' should be "The number of acres of unimproved grounds which needs to be maintained IAW the INRMP."
    - **HQDA Concurs**

Service 43. Maint. – Surfaced Area

- Resolved Issues – **VTC Concurrence**
  - Issue #04-3096, #04-3326, #04-3461 – RPI topload contains all real property records that have UM = SY, whether they are paved or not. PCI Index should only apply to paved – correct topload.
    - **HQDA Concurs**
  - Issue #04-3460 – Use ISR Infrastructure for rating roads and parking areas.
    - Noted for further consideration.
  - Issue #04-3464 – Funding is not sufficient to meet standards.
    - No recommendation made. Service is a measurement of how well garrison executes its plan.

Service 44. Heating/Cooling

- Resolved Issues
  - Issue #04-3465 – Standards are not realistic.
    - **HQDA Concurs**: Recommends surveying various state public utility commission to learn what type(s) of service standards are used outside the Army/DoD.

      HQDA POC will consider surveying state public utility commission, however, the standards will remain as they are for this year.

Service 53. Facilities Engineering Services Mgmt

- Topics for Discussion
  - NERO Recommendations
    - Delete PM 53-01

    HQDA POC reviewing possibly moving this PM to another Service.

    - Add two performance measures – POC is reviewing.
      - Percentage of DPW overhead (indirect) labor costs to total DPW budget.
        - » Data element 'a': Total labor costs reported in 79.N1 and 79.N2 accounts.
        - » Data element 'b': Total DPW dollar allocation (BASOPS and SRM – excluding AFH and MCA).
      - Decrease cycle time to complete a work order (IJO, Special Project).
        - » Data element 'a': Average time to complete a work order during current rating period.
        - » Data element 'b': Average time to complete a work order during previous reporting period.

Service 53. Facilities Engineering Services Mgmt

- Resolved Issues – **HQDA POC investigating**
  - Issue #04-3311 – Too few performance measures to evaluate the quality of the service. Recommend adding the following:
    - Percent of work orders in IFS with no action.
    - Incremental change packages loaded to IFS within 'x' weeks.
    - Percent of work orders completed with actual cost > +- 10% of estimated cost.
    - Percent of local contracts with modifications.
    - Percent of local contracts completed on time.
      - HQDA Functional will review to ensure these would not impose burdensome data collection requirements on installations.
  - Issue #04-3440 – Review data element maximums.
    - The minimum/maximum values will be reviewed and adjusted accordingly. Toploaded data will only appear if data values have been provided.

Service 53. Facilities Engineering Services Mgmt

- Resolved Issues – Status pending.
  - PM 53-02
    - Issue #04-3044 – Create three separate measures for service orders (additional weight should given to completing emergency service orders on time).
      - **HQDA Concurs**
    - Issue #04-3597 – Delete PM
      - **HQDA Non-Concur**
  - PM 53-03
    - Issue #04-3154 – Reword the criteria for percentage reduction.
      - HQDA Functional has made changes to the wording to clarify the PM.
    - Issue #04-3324 – Energy consumption topload is wrong and energy goals can be (but weren't) toploaded from RADDS.
      - HQDA Functional will review process for RADDS topload to ensure all data is correct and provided.
    - Issue #04-3598 – PM is resource drive and constrained.
      - HQDA Functional agrees. Concern is that the collection of data for additional performance measures would prove difficult for installations.

Service 54. Master Planning

- Resolved Issues – VTC Concurrence for all.
  - Issue #04-3045 – Update standards to a maximum of 6 points.
    - **OBE** – 2004 Implementing Instructions use 6-point matrix.
  - Issue #04-3046 – Add PM – On-board staffing as a percentage of required staffing.
    - **HQDA Non-Concur**
  - Issue #04-3265 – Update rating scheme to include 'component updated in last five years.'
    - **HQDA Non-Concur**: There will be no change from the matrix used in the 2004 Implementing Instructions.
  - Issue #04-3599 – The service needs to be revised to contain more substantial measures or be deleted.
    - **HQDA Non-Concur**: The purpose of the measures is to determine if sufficient resources/personnel are available to produce and maintain a master plan.

Service 55. Real Estate / Real Property Management

- Topics for Discussion
  - Issue #04-3049 – Delete PM 55-02. *Submitted by Lennie Blanchard (NERO).*

    HQDA POC concurs

  - Issue #04-3162 – Remove 'Real Estate' from the service and move to Service 56. *Submitted by Claudia Queen (EURO).*

    This Service will be combined with Service 56.

  - Issue #04-3600 – PM 55-02 – How could you have an approved/validated request with a customer requirement? *Submitted by Kathryn Leatherwood (SERO).*

    OBE with deletion of this PM.

Service 55. Real Estate / Real Property Management

- Resolved Issues
  - PM 55-01
    - Issue #04-3047 – Delete PM
      - **HQDA Non-Concur**: Real property accountability must be a priority.
    - Issue #04-3048, #04-3602 – Change PM formula to 'a/b*100'.
      - **HQDA Non-Concur**: If an installation is not doing all 26 controls, then they are not doing real property accountability and will not pass an audit.

      HQDA POC states only BRAC Installations should report "N/A"
    - Issue #04-3600 – Why are we measuring management controls?
      - Trying to emphasize the importance of management controls. If an installation is doing management controls, they are doing their duties and will pass an audit. To date, that is not happening, which is the reason for the measure.

Service 56. Real Estate Leases

- Topics for Discussion – **OBE - Service to be rolled into Service 55, PM to be deleted.**
  - Issue #04-3050 – Delete PM 56-01 *Submitted by Lennie Blanchard (NERO).*
  - Issue #04-3601 – Recommend moving this service under the Resource Management major service area. *Submitted by Kathryn Leatherwood (SERO).*
  - NERO Recommendation – Change service title to "Real Estate Services and Leases."

Service 57. Custodial Services

- Topics for Discussion
  - NERO Recommendations – Delete 'contracted' from PM 57-01 and delete PM 57-02. This will measure all custodial work, whether contracted or in-house.

HQDA POC reviewing

Service 57. Custodial Services

- Resolved Issues
  - Issue #04-3155, #04-3591 – What is the intent of the PMs? The measure will eventually be reported at 100% because the installation plan will be established based on what IMA will fund (contractors will always perform what is funded).
    - The intent is as stated – required services as determined by the garrison compared to the services actually provided. The PM will not be adjusted to meet the level of funding.

    VTC Concurrence

  - Issue #04-3402 – Current regulations do not specify service frequency for custodial services. Service matrix developed by SAT Chair/Functionals should be included in the service.
    - **HQDA Non-Concur**: Standard allows garrisons to determine the required level of performance for custodial services.
  - Issue #04-3589 – Delete service.
    - **HQDA Non-Concur**: Measure is not whether we do everything we decide to do, but percentage accomplished compared to an actual requirement.

Service 60. Refuse Removal

- Topics for Discussion
  - NERO Recommendations:
    - Delete PM 60-01
    - Also addressed as Issue #04-3281 – Add PM – Percentage of customer complaints received versus the number of collection points.
      - Data element 'a': Number of customer complaints received through installation's comment card system, such as ICE.
      - Data element 'b': Total number of collection points.

Current PM will be maintained until ICE has been incorporated at more Installations.

Service 60. Refuse Removal

- Resolved Issues – **VTC Concurrence**
  - Issue #04-3401 – Service definition should be changed from the term 'materials' to 'waste.'
    - **HQDA Concurs**
  - Issue #04-3593 – Standard requires weekly refuse removal and recycling. It does not consider the impact of operating a financially negative recycling program.
    - PM 60-01 does not include recycling materials. All standards are based on the minimum required level of acceptable service without regard to current or expected funding.

Service 61. Snow, Ice and Sand Removal

- Resolved Issues - **VTC Concurrence**
  - Issue #04-3441 – Performance measure is capturing quantity and not quality of the service.
    - **HQDA Non-Concur**: If there is not enough snow removal equipment to open the snow emergency routes, the Army standard will not be met.

Service 62. Minor Construction

- Resolved Issues - **VTC Concurrence**
  - Issue #04-3051 – Had to do major shifts in space and every time there's a change in category codes it is counted as construction.
    - This is the reasoning behind this measure. Major shifts in space due to stationing/modularity cause turbulence that reduces the amount of SRM funds available for M&R.
  - Issue #04-3590 – Delete PM 62-01 and 62-02.
    - **HQDA Non-Concur**
  - Issue #04-3594 – The two performance measures contradict each other.
    - **HQDA Non-Concur**: Comment assumes a one-to-one relationship between the number of projects and SRM funding for minor construction.

Service 63. Real Property Demolition

- Resolved Issues - **VTC Concurrence**
  - Issue #04-3052 – Do not include temporary assets in the PM.
    - **HQDA Concurs**
  - Issue #04-3595 – PM needs to be renamed or rewritten to reflect true goal.
    - **HQDA Concurs**

Service 68. Fire & Emergency Response Svcs

- <u>Topics for Discussion</u> – OBE - Regulations are being rewritten.
  - Issue #04-3403 – O&Os and regulations are not clear where JCAHO Support/Counseling belongs. *Submitted by Ron Knowles (HQ IMA).*
  - Issue #04-3404 – Unclear whether CBRNE is part of Fire and Emergency Services. *Submitted by Ron Knowles (HQ IMA).*
  - Issue #04-3405 – O&Os and regulations are not clear where Emergency Transportation belongs. *Submitted by Ron Knowles (HQ IMA).*
  - Issue #04-3419 – O&Os and regulations are not clear where Emergency Dispatch Services belong. *Submitted by Ron Knowles (HQ IMA).*

Service 50. Family Housing Management

- Topics for Discussion
  - NERO Recommendation to add the following PM:
    - Average number of days to complete Between Occupancy Maintenance (BOM) for AFH Dwelling Units (DU).
      - Data Element 'a': Cumulative number of days to complete BOM.
      - Data Element 'b': Number of AFH Dwelling Units BOM completed.

Recommendation has been tabled due to RCI concerns. Will address at a later date.

Service 50. Family Housing Management

- <u>Resolved Issues</u>
  - Issue #04-3038, #04-3090, #04-3176 – ISR topload from HOMES is different from what AFH has in HOMES.
    - HQDA reviewed toploaded data to ensure accuracy. Detailed explanation of how data was calculated is available on the web.
  - Issue #04-3433 – Difficult to achieve standards due to circumstances outside installation's control.
    - HQDA recognizes these difficulties, but it is important to achieve high occupancy as leases are paid (and expensive) whether or not the units are occupied.
  - Issue #04-3468 – ISR standards (94%) do not match AR 210-50 (90%).
    - **HQDA Non-Concur**: Per AR 210-50, Chapter 5, Paragraph 5, "The goal of each installation is to achieve an occupancy rate of 99%.“

  Standards have been reviewed and will be posted in Draft App A.

Service 50. Family Housing Management

- <u>Resolved Issues</u> – VTC Concurrence
  - Issue #04-3039, #04-3040 – Adjust standards downward by 8% for PM 50-01 and 50-02.
    - **HQDA Non-Concur**
  - Issue #04-3041, #04-3466 – Delete PM.
    - **HQDA Non-Concur:** We understand that it is difficult for an installation to influence the number of days waiting, but there should be greater flexibility as more housing is privatized.
  - Issue #04-3383 – HOMES topload includes inactive and units in maintenance.
    - HQDA is aware of problem and will correct data queries for future data collections.

Service 52. UPH Management

- Topics for Discussion

–Issue #04-3043 – Delete PM *Submitted by Harry Pfeiffer (NERO).*

HQDA Non-concur (see Issue 04-3041, 04-3466 AAFH)

–Issue #04-3434 – Change the service heading to UPH/SEBQ/BOQ and exclude buildings under renovation. *Submitted by KORO.*

HQDA – Concur on Service Heading

HQDA – Non-concur on excluding building s under renovation.

–Issue #04-3467 – Toploaded data is incorrect. Allow installation's to input data or correct topload. *Submitted by Terri Waller (SERO).*

HQDA Non-concur: Installations need to utilize the HOMES database. Toploaded data is correct as per HOMES. Installations have an opportunity to correct data during final authorization.

–Issue #04-3469 – ISR standards should match AR 210-50 (occupancy rate = 95%). *Submitted by Kathryn Leatherwood (SERO).*

HQDA – Concur: ISR Standard should match AR 210-50.

Service 58. Indoor Pest Control

- Resolved Issues – VTC Concurrence.
  - Issue #04-3592 – PM does not consider mandated pesticide reduction programs.
    - Mandated pesticide reduction is already a DoD Measure of Merit and is reported to DoD annually.
  - Issue #04-X001 – Change the service names for Svc. 58 and 59 from Indoor/Outdoor Pest Control to Indoor/Outdoor Pest Management.
    - **HQDA Concurs**

Service 64. Conservation Programs

- Topics for Discussion
  - Issue #04-3053, #04-3456 – Delete service – it is already covered in ISR Environment. *Submitted by Joan Curry (NERO) and Eddie Jeffares (SERO).*

HQDA Non-concur – It is ok to double count this area.

  - NERO Recommendations:
    - Delete PM 64-01 and 64-02

HQDA Non-concurs – These will be maintained as an OSD focus area.

    - Add the following performance measures:
      - Effectiveness of INRMP in meeting mission needs of installation and tenants.
      - Effectiveness of ICRMP in meeting mission needs of installation and tenants.
      - Score of the Army Environmental Climate Regulatory Model.

HQDA Concurs - However these are not measurable at this time.

Service 64. Conservation Programs

- Resolved Issues - **VTC Concurrence**
  - Issue #04-3054 – Revise PM 64-01 as follows – Percentage execution of approved and funded natural resource projects.
    - Suggestion tabled until data can be toploaded.
  - Issue #04-3055 – Revise PM 64-02 as follows – Percentage execution of approved and funded cultural resources projects.
    - Suggestion tabled until data can be toploaded.
  - Issue #04-3056 – Revise PM 64-03 as follows – Are endangered species specific management plans and progress trends completed?
    - Suggestion tabled – The Army (in general) is not ready to go to the next step in reporting this for each species and progress trends as suggested.

Service 64. Conservation Programs

- Resolved Issues
  - PM 64-04
    - Issue #04-3057 – Delete PM – **VTC Concurrence**
      - **HQDA Non-Concur**: The ISR Infrastructure booklet on Live Fire Ranges lists 14 different environment and encroachment factors, which are part of this PM. Data will be toploaded in future data collections to ensure consistency.
    - Issue #04-3134 – Topload data element 'a'. - **VTC Concurrence**
      - **HQDA Concurs**: Data will be toploaded in future data collections to ensure consistency.
    - Issue #04-3156 – Further define encroachment and how data should be pulled.
      - The ISR Infrastructure booklet on Live Fire Ranges lists 14 different environment and encroachment factors, which are part of this PM. Data will be toploaded in future data collections to ensure consistency.

      HQDA POC reviewing possibility of breaking into separate PMs
    - Issue #04-3308 – Standards do not represent a true measure on an installation's encroachment issues. - **VTC Concurrence**
      - **HQDA Non-Concur**: The purpose of ISR is to highlight an issues that are affecting the ability to train to specification – not to get a good score.

Service 65. Restoration Programs

- Topics for Discussion
  - NERO Recommendation – Change PM 65-01 to the following:
    - Percentage of responsive actions not complete per scheduled completion date to meet the 2007, 2001 and 2014 Defense goals for High, Medium and Low Relative Risk sites.
      - Green = 0 actions
      - Amber = More than 5% actions remaining
      - Red = 5% or more actions remaining

HQDA Non-concur: Current PM tracks inverse of this.

Service 65. Restoration Programs

- Resolved Issues – **VTC Concurrence**
  - Issue #04-3295 – Allow installations to directly input the accurate data rather than topload directly from AEDB-R.
    - HQDA to review topload procedure to projects not under the control of the installation are excluded from the data set.

Service 66. Compliance Programs

- Topics for Discussion
  - NERO Recommendations
    - Change PM 66-02 to the following: Is your installation on track to meet the Executive Order 13148 EMS implementation requirements and have an EMS in place by 12/31/05?

      HQDA Non-concurs

    - Add clarifying information to PM 66-04: Does not apply to industrial based special installations.

      HQDA Non-concurs

    - Add PMs
      - Percentage of clean-up actions executed per schedule completion date.
      - Percentage execution of approved and funded non-DERP clean-up actions.

      HQDA POC will review for possible inclusion in FY05.

Service 66. Compliance Programs

- Resolved Issues – **VTC Concurrence**
  - Issue #04-3128 – The standards are too simplistic and do not take into account workload increases.
    - The PMs are based on DoD Measures of Merit that apply to the Army as a whole.
  - PM 66-01
    - Issue #04-3058 – Correct PM formula.
      - While the PM in the documentation was not completely correct, the PM was calculated correctly on the website. The documentation will be updated accordingly.
    - Issue #04-3300 – Toploaded data is a mix of FY 2002 and FY 2003 data. Recommend that installations be allowed to enter data or extend the suspense for ISR Services/speed up topload for ISR Environment.
      - HQDA will look into the possibility of direct data entry in ISR Services and then topload into ISR Environment.
    - Issue #04-3343 – List a legend for the numerical ratings in the Implementing Instructions.
      - **HQDA Concurs**

Service 66. Compliance Programs

- Resolved Issues
  - PM 66-03
    - Issue #04-3059 – Change data element 'a' from quarterly to semi-annually.

      –**HQDA Non-Concur**: The draft re-write of AR 200-1 specifies quarterly meetings from the EQCC. The PM should be correct for future data calls.
  - PM 66-04
    - Issue #04-3060 – Refine Environmental Risk Model

      –Issue should be further discussed with the AERM workgroup.
  - PM 66-05
    - Issue #04-3061 – Eliminate PM or incorporate into PM 66-02.

      –Validity of PM still being discussed – may be deferred or deleted.

      HQDA POC reviewing possibility of moving this into Pollution Prevention.

Service 67. Pollution Prevention Programs

- Resolved Issues – **VTC Concurrence**
  - Issue #04-3062 – Modify the performance measure to relate it to mission increase.
    - **HQDA Non-Concur**: The PMs are based on DoD Measures of Merit that apply to the Army as a whole.

Questions?

The next VTC will be held Tuesday, 31 August from 1300 to 1500 (Operations, Resource Mgmt, Acquisitions, Command and Staff, Health Services)